

Report to Cabinet

Title:	Balanced Performance Scorecard and Joint Budget Monitoring Report - Quarter 4 and End of Year 2015/16.
Date:	Monday 23 May 2016
Date can be implemented:	Tuesday 31 May 2016
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Local members affected:	All
Portfolio areas affected:	All

For press enquiries concerning this report, please contact the media office on 01296 382444

Purpose of this report

This report provides information on four key elements of performance for the Council, covering Finance, Business Improvement, Customer and HR indicators.

An overview of each element appears in the summary below along with a series of summary graphs detailing key information for each quadrant within the Balanced Performance Scorecard – the scorecard can be found at **appendix A**.

The financial information reflects the provisional outturn position in revenue and capital for the 2015-16 financial year.

Business Improvement (Performance Indicators) information informs Cabinet of the progress in achieving the Council's priorities as detailed in the refreshed 2015-17 Strategic Plan agreed at Council on 16th July 2015. The performance indicators identified to monitor achievement of the priorities and performance against these indicators is shown in the tables and graphs in **appendix 2** of this report



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Background




This report reflects the provisional outturn position for revenue and capital for the 2015-16 financial year, highlighting the reasons for significant variations.

Non-financial performance is provided based on the latest data available.

As well as narrative information, finance and performance against target is shown visually as follows:

	Green	Performance is on or above target. (Revenue under spends against budget and overspends up to +0.1% are shown as green) (Capital slippages are shown as green)
	Amber	Performance is below target (+0.1% to +1%) for financial performance (-0.1% to 5%) for non financial performance
	Red	Performance is well below target (worse than +1%) for financial performance (worse than 5%) for non-financial performance

For non-financial performance indicators, arrows also show current performance compared to the last reporting period as follows:

-  Performance getting better,  performance is the same or there are no previous data,
-  performance is getting worse.

Summary

1. Managing Resources (Finance) – scorecard quadrant 1

Revenue budget

The provisional outturn position for Revenue is an overspend of £0.363m. This comprises overspends on portfolio held budgets of £3.405m which is largely offset by an underspend of £3.042m on Corporate Costs and External Financing. The provisional outturn for portfolios reflects the final impact of action plans to address previously reported overspends (£7.5m), the impact of the freeze on non-essential expenditure, and the use of contingency budgets. This provisional outturn is a significant improvement from the Quarter 3 forecast outturn, which was an overspend of £1.7m, which already reflected the majority of the impacts of the action plans and the freeze on non-essential expenditure.

The revenue budgets are summarised in Table 1 of **appendix 1**. The significant variances are detailed in the relevant portfolio tables in **appendix 2**.

Capital budget

At provisional outturn gross capital expenditure was £82.1m. This represents 83.3% of the released expenditure budget, against a released budget of £98.5m.

There was £6.2m of expenditure budget which remained unreleased in year, on top of the £16.4m of slippage on released expenditure, giving a total slippage of £22.6m.

Capital budgets are summarised in table 2 of **appendix 1**, with further commentary in the relevant portfolio tables in **appendix 2**.

2. Business Improvement (Performance Indicators) – scorecard quadrant 2

During 2015/16 the council achieved its targets across 66% of the performance indicators in this Cabinet report (36 of 54 indicators with set targets). Performance was within five percent of target for 17% of indicators (Amber, 9 indicators) and more than five percent away from target for 17% of indicators (Red, 9 indicators). Note that there were 16 indicators with no target and 12 indicators that could not be reported due to the availability of data.

The performance indicators that are available in the Planning and Environment Portfolio have achieved their target, specifically in the reduction of household waste and county matter planning applications processed in timescales. In the Transportation Portfolio satisfaction with highway condition and maintenance has improved compared to last year, and most indicators reached target.

The majority of performance has reached target in the Leader's Portfolio, specifically in supporting economic development and the number of children and young people not in education, employment or training.

In the Education and Skills Portfolio generally pupils perform well against national averages and most improvement targets were met for pupils in Early Years Foundation Stage.

Performance in the Community Engagement and Public Health Portfolio has reached target in a range of areas including, smokers achieve a quit, weight loss management services, numbers completing drug treatment and those invited to NHS Health Check.

The Health and Wellbeing Portfolio is mostly on target, particularly in admissions to residential care, the proportion of people receiving direct payments and the number of delayed transfers of care from hospital.

We recognise that we have work to do to improve services for vulnerable children and young people following the outcome of the Ofsted Inspection in June 2014. The Council is investing in improving these services and although recent performance has improved this will continue to be a key focus of our work for the next financial year. The priority areas are:

- The leadership, culture, values and behaviour of the partnership ensure good outcomes for children and young people
- Best practice for children is consolidated in all areas of frontline services
- Resources support good practice and improved outcomes for children and young people
- Self-knowledge, informed by listening to and acting on the voice of children and young people, drives improvements

The recent visit from auditors from the Department for Education (November 2015) found that “in many areas of activity, as noted, strong practice and performance exists”. They also did not come across any of the 90 children they reviewed “who had been left in obviously dangerous situations and the thresholds for the various social care interventions are in the right place from the evidence that we saw”.

Performance results are summarised in the pie charts in quadrant 2 of the Corporate Balanced Scorecard for discussion.

Further details of the position of specific indicators, commentary, currently available benchmarking data and previous year outturns can be found in the tables at **appendix 2**.

3. Service to customer indicators – scorecard quadrant 3

A range of indicators showing further information relating to the level of service that customers receive are included in this report based on the information currently available. Further details can be found in **appendix 3** for the specific council services.

4. Colleagues, self and partners (HR) indicators – scorecard quadrant 4

A range of indicators showing further information relating to employees, ‘agency, interims and specialist contractors’ and related costs are included in this report. Further detail by officer portfolio is available in **appendix 4**.

Recommendation

Cabinet is asked to

- 1. Note the provisional outturn position for revenue and capital budgets.**
- 2. Comment on and discuss the overall issues raised in the Corporate Balanced Scorecard.**
- 3. Scrutinise performance data in the report, discuss the areas of significant underperformance and the actions necessary to address such underperformance.**

A. Narrative setting out the reasons for the decision

A full analysis of the financial outturn, financial performance and non-financial performance for the Council for the financial year 2015/16 is contained in **the attached appendices**.

B. Other options available, and their pros and cons

None arising directly from this report

C. Resource implications

Actions resulting from consideration of this report may influence future expenditure in areas of concern/interest

D. Value for Money (VfM) Self Assessment

All decisions involving finances are scrutinised to ensure that the best value for money is achieved

E. Legal implications

None arising from this report

F. Property implications

None arising from this report

G. Other implications/issues

None arising directly from this report

H. Feedback from consultation, Local Area Forums and Local Member views

This reports delivery against the refreshed Strategic Plan 2015-17. The content of the Strategic Plan was agreed at full Council on 16th July 2015 and published taking into account views of all local members.

I. Communication issues

Quarterly monitoring reports on budget and performance position are published on the Council's website.

J. Progress Monitoring

The budget and performance monitoring report is updated on a monthly basis

K. Review

Not applicable

Background Papers

Previous monitoring reports

Your questions and views

If you have any questions about the matters contained in this paper please get in touch with the Contact Officer whose telephone number is given at the head of the paper.

If you have any views on this paper that you would like the Cabinet Member to consider, or if you wish to object to the proposed decision, please inform the Member Services Team by 5.00pm on Friday 20 May 2016. This can be done by telephone (to 01296 387969), or e-mail to democracy@buckscc.gov.uk